



WHY HOST MICROSOFT EXCHANGE WITH US?

When looking to implement or outsource Microsoft Exchange, there are several key factors to consider. Is the service reliable? Are there engineers on standby 24x7 in the event that a server goes down? And does the service offer the full benefits of Exchange, just as if you implemented it in-house?

RELIABILITY AND UPTIME

Our service operates out of a tier-one datacenter, with state-of-the-art cooling, power supply, backup generator and fire suppressants. For you this means that your email is constantly running.

Your Exchange service will run on clustered servers and an EMC storage area network – so if one server or disk drive stops working, your email keeps working.

As well as offering the highest-quality IT infrastructure, we do nightly backups to protect your data. For your peace of mind, we offer a 99.9% service-level agreement (SLA) which allows for just a few minutes of email downtime each month.

24/7 MONITORING AND MANAGEMENT

To further ensure reliability, we employ a team of Microsoft Exchange engineers and administrators 24/7. So if a server problem occurs at 3am on a Sunday morning, we will be there to solve it – in a matter of minutes. This same team installs Microsoft software patches immediately, as well as anti-virus and anti-spam updates, for full protection.

ADD-ON FEATURES

We offer a complete range of add-on features. For instance, hosted BlackBerry and GoodLink (for Treos and other devices), so you can instantly activate email service for your handheld. Rather than spending thousands of dollars on your own server, you can use our managed service for just a few dollars a month. You can also add archiving – from simple message journaling, to keep an exact copy of all your messages, to compliant archiving, which fulfils regulatory requirements from the SEC, NASD, HIPAA and so on. Also available is fax via email, which gives you a local fax number and emails your faxes to you as PDFs.

PC OR MAC

Many Exchange hosting companies do not offer both Outlook 2003 (for PC) and Entourage 2004 (for Mac) support. We offer a free download of both, so your staff can use either PCs and Macs, or both.

Our Microsoft Exchange hosting service is fully-managed, with constant uptime and instant add-ons like BlackBerry or archiving. All this, plus a significantly lower total cost of ownership than managing an Exchange server in-house.