EXIGENT
DRIVEN BY EXCELLENCE

Assurance Managed IT Services

BENEFITS OF MANAGED SERVICES

IT Security
- Anti-virus software update monitoring[1]
- Spyware/malware protection software[1]
- Web Content Filtering[2]

Automated PC/Laptop Maintenance
- Microsoft Windows/Office, Apple OS X
- Disk space and disk health monitoring
- Automated PC maintenance
- Tracking/reporting of your IT assets

Server Monitoring and Maintenance
- Server health monitoring
- Event log/Critical service monitoring
- Microsoft patch management/installation

Network Device Monitoring
- Server monitoring for supported firewalls, switches, UPS devices, printers, VPN tunnels and more

Plus:
- Guaranteed response times—always
- Executive level strategic technology guidance[2]
- IT product procurement services
- IT budgeting assistance
- Automated, monthly network health reports

REST EASY

Proactive managed IT services for maximum uptime at a predictable cost

Don't wait for your IT systems to fail before realizing how much you depend on them. You've already invested thousands into your technology, and fixing IT problems after they appear costs more than heading them off before they have a chance to grow. Our goal for our customers is "straight, smooth and normal," with no costly bumps in the road. If your IT is monitored via managed services, issues are intercepted before they can become expensive, business-crippling outages.

Our **Assurance Managed IT Services** offering takes a proactive approach to your IT support—controlling costs and maximizing uptime. Plus, with our flat-rate subscription plans, your business can maintain your network's integrity without breaking the bank.

Our Promise
As an Exigent Technologies Assurance customer, you'll always receive the highest-quality service—and guaranteed response times. Always.

Let's Talk
Affordable peace of mind is only a phone call away. We'll show you how our **Assurance Managed IT Services** can set you free to focus on your business, not your IT.

THREE SUPPORT LEVELS: WHICH SUITS YOUR COMPANY BEST?

Our embedded software monitors the health of every PC and server on your network. Since it's your IT, we let you decide how you want to protect and service it. With three levels of support to choose from, we'll provide as much—or as little—oversight of your IT as you like.

1 ALERT

When our monitoring software detects a problem, we alert you right away. You can decide whether to fix it yourself, defer it or let us handle the problem. You're only billed for the engineer's actual support time.

2 RESOLUTION

We're alerted when problems occur and automatically address every issue proactively. This level also includes unlimited remote help desk support.

3 COMPLETE

Enjoy worry-free convenience with a true, virtual IT department. Rest easy with automatic alerts and resolution of problems. Both remote and onsite services are included for a flat monthly cost.

[1] With subscription
[2] Resolution and Complete Plans

Contact us today by phone at 973.770.0500 or email at contact@exigent.net.